



# member newsletter

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We wish you a very  
*Merry Christmas*  
and a prosperous 2015!

Please note we will close for Christmas at  
1pm Christmas Eve and will reopen Monday, 5th January.

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## Member Advertising

Members have the opportunity to advertise their business and specials here!

The KBCCI Newsletter is produced every two months and  
is sent to over 500 KBCCI members.

To take up this offer like these fellow member businesses,  
contact Victoria on 9021 2466 or email [sales@kalgoorliecci.asn.au](mailto:sales@kalgoorliecci.asn.au)

Book this space...

**\$100** (inc GST)

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# Festive Season has arrived!



'Tis the Season to be Jolly! Tra la la la la... Whether you think it's the silly season, festive season, are the Grinch, or just wish to cancel Christmas, I have to tell you it is not that far away.

The endless round of Christmas drinks and staff parties have begun. It's a time of year when most have to manage the diary, the diet, the alcohol intake and the budget carefully.

The Christmas Season is one of much activity in Kalgoorlie-Boulder with a full calendar of events ahead of us, starting with the lighting of the Christmas Tree, and finishing with Christmas in the Park on Christmas Day. No one needs to be bored or lonely, especially on Christmas Day. All of these Christmas events have

been brought to the community by different groups and organisations. It is a great example of the community working together to make the City of Kalgoorlie-Boulder a great place to live. My congratulations and thanks to the City of Kalgoorlie Boulder, St Barbara's Festival Committee, KBCCI, Radiowest, Kalgoorlie Miner, Minister's Network, Baptist Church, and Church of Christ Kalgoorlie for all the hard work you have put in to create these events at a special time of year. Another thanks to those volunteers who give up their time to assist these organisations, especially on Christmas Day!

I encourage one and all to get along to the lighting of the tree, the Miners' Memorial, St Barbara's Parade, Carols by Candlelight, take a tour of the

Christmas lights entries, and most of all, don't be alone on Christmas day, go to Christmas in the Park.

One last thought, remember to do some gift shopping locally and go into the drawer for the Kalgoorlie Miner's Hey Big Spender, and get on board with Radiowest's Santa's Sleigh.

Until next year!

*Jacobsen*  
Lee Jacobsen  
KBCCI President



As another year comes to a close, we would like to wish you and your team a *Joyful Festive Season!* We thank you for your continued support and hope the New Year meets your expectations.

**The Chamber administration office will be closed from 12.00noon Tuesday 23rd December and reopen on Monday 5th January 2014**



**KALGOORLIE-BOULDER CHAMBER OF COMMERCE & INDUSTRY INC.**



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All details were correct at the time of printing Friday 28th November 2014.

## Your Chamber Staff

Hugh Gallgher  
Jessica Lang  
Natasha Caunt  
Victoria Craig  
Pam O'Donnell  
Kylie Hahn

Kristy Clinch

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Events & Administration Manager  
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# BUSINESS after hours

November

## November Business After Hours

Our November Business After Hours was proudly hosted by the Goldfields Children Charity, who celebrated the launch of the Charity Ball for 2015 with over one hundred and twenty supporters.

The Children Charity volunteers treated guests to a variety of catering and beverages and one lucky winner left with a table to the ball valued at \$5,000.

The Chamber of Commerce & Industry of Western Australia's Chief Economist, John Nicolaou, provided a presentation on their vision for WA, which included statistics on how they were progressing given, the current economic climate.

Overall the night was a complete success and we look forward to seeing you all at the Children Charity Ball in 2015.



## New & Renewed Members

A & LV Genovese Carbarn  
Newsagency

A & M Commercial &  
Domestic Cleaning

Aboriginal Workforce  
Development Centre

Avis

B A H Henneker & Co

Beyond Bank

Black Crow Studio **(NEW)**

Bluescope Distribution

Bunnings Kalgoorlie

Burgess Laser Aligning

Choices Kalgoorlie

Chubb Fire & Security

Chubb Security Services

Chunky Timber Co

Coles Supermarket

Collins Street Surgery **(NEW)**

Comfort Inn Midas

Coolgardie Goldrush Motels

Cooper Fluid Systems

COR Engineered Cooling

Department of Transport

Elite Choice Real Estate

**(NEW)**

First Drilling

First National Kalgoorlie

Freerange Supplies

G. Coyle & Associates.

Gaz Design Drafting

Gindalbie Pastoral Company

Golden West Network

Goldfields Engraving & Trophy

Specialists

Goldfields Fitness

Goldfields Locksmiths

Goldfields Money

Goldfields Toyota

Goldfields Women Health

Care Centre

Goldrush Tours

Greenhill Electrical

Hampton Transport Services

Hannans North Tourist Mine

Hocking & Co

Hon Mark Lewis MLC

Ibis Styles

John Matthew & Sons

Kalgoorlie Mitre 10

Kalgoorlie Overland Motel

Kleenheat Gas

LandCorp

Lend Lease

Malcolm Thompson Pumps

North West Electronics

Boulder **(NEW)**

Palace Hotel Kalgoorlie

Paull & Warner (PWR)

Plaza Medical Centre

Puma Energy **(NEW)**

RadioWest & HOT FM

RC Lunt & Associates

Remote Control Technologies

Roadnight & Associates

RSM Bird Cameron

SITA Australia

Stodarts Travel

Strudwick HR

Telstra - Goldfields Region

Tower Hotel

Tyrepower Kalgoorlie

VLI Conveyors

Water Corporation -  
Goldfields Region

Western Airport Services

**(NEW)**

Western Australian Museum -  
Kalgoorlie-Boulder

Westland Autos

Westpac Bank

WesTrac Equipment

Wizard Pharmacy Kalgoorlie  
Central

**These members have  
paid membership during  
the months of October &  
November 2014**



# what's down the track?

Held on Thursday 23rd October 2014 at  
WMC Conference Centre, MacDonald Street, Kalgoorlie

I was again fortunate to be able to attend the What's Down the Track forum. Held in the WASM lecture theatre and commencing sharp at 7.00am, there was an atmosphere of interest and excitement. This was not surprising as the 280 attendees were all there to listen, learn, share, network, and more importantly find out what the future holds. Attendees would not have been disappointed, with over 30 presentations from representatives from mining, infrastructure, Local and State government and industry groups, the audience found out first hand some of the key issues and some of the very real opportunities.

The morning commenced with updates from Don Burnett, CEO of the City of Kalgoorlie-Boulder, and from the newly appointed Chairman of the Goldfields-Esperance Development Commission, Tony Crook. It was pleasing to hear that the PortLink project remains a focal point for the GEDC as this project will provide very tangible benefits to Kalgoorlie Boulder, not to mention the State.

Graeme Ovens, General Manager from Gold Fields St Ives provided some encouraging news in terms of recent drilling results, as did Jon Price, MD from Phoenix Gold in terms of improved gold extraction, and Dan Baldwin Exploration Manager from Dacian Gold, in terms of size of resource and life of mine. David Moore MD at Mincor Resources also provided good news about potential discoveries.

Perhaps even more encouraging was the update from Rob Dennis, COO Sirius Resources, who advised they would be commencing production late 2016 and have a 10 year life of

mine. The construction phase will employ 500 people and production 250, with staff being sourced from Kalgoorlie-Boulder, Norseman and Esperance. Similarly, Bill Beament, MD Northern Star Resources, was very bullish about their Kundana operation and are investing heavily in exploration and drilling. This positive outlook was also voiced by David Potter, Executive Director with Excelsior Gold, who advised that "the future is strong". This last point was also echoed by Ashok Parekh, Executive Chairman MacPhersons Resources, who advised that they were planning to be in production in 2016, employing 150-200 locals.

While this good news was tempered to an extent by some revealing facts and figures provided by the CME Deputy CEO, Nicole Roocke, Stephanie Buckland, CEO Tourism WA, noted there were many opportunities to attract additional visitors and tourists to the region by showcasing the mining heritage, promoting the Nullarbor Links and hosting business events.

Lastly, a brief presentation from Tracy Browning, MD of Global Exploration Tenement Services, was one of the most encouraging. Tracy highlighted that the current state of the economy had not only provided opportunities for reducing costs of recruitment and staffing, but also had resulted in some long held tenements becoming available to new entrepreneurs.

The event concluded at about 2.00pm and attendees enjoyed a late lunch, a few beers and networking.

*David Nicholson, 3D Strategic Solutions*





## Fire Simulator has Landed in Kalgoorlie

Riklan Emergency Management Services (Riklan) is a Western Australian owned and operated registered training organisation, which provides a comprehensive series of training courses in relation to emergency response, preparation, preparedness & recovery and also a wide range of other popular public courses.

Previous to the establishment of Riklan in 2002, Director Michael Nollas had a successful career as an underground miner where he became an active member of the mine rescue team and first acquired his passion for emergency response, both in a pro-active and re-active sense.

Riklan today is a leading industry training provider and the first class Riklan instructors are constantly honing their skills to ensure that they operate to the most up to date industry

standards. Riklan Emergency Management Services strives for realism in its training programs and utilises state of the art simulators for these training programs.

To further add to Riklan's renowned high standard of training, they have recently commissioned the manufacture of a mobile aviation fire simulator, designed to complement the CASA requirement for all aerodromes to conduct an emergency exercise once every two years as per AC 139-7(0). The initial concept was aimed towards servicing mine-site airstrips, however the simulator has also attracted considerable attention from fire and rescue services throughout Australia.

Fully mobile, this unit is able to be transported to any location Australia wide. Their experienced emergency response trainers can deliver complementary specialised training in aviation

firefighting from the Public Safety Training Package. They are also able to research and develop additional training packages to meet the specific requirements of their clients.

Features and benefits of this simulator:

- Gas conversion in line with current Australian Standards (certification available upon request).
- Liquid and vapour gas.
- Simulated cockpit, tyre and engine fire.
- Accessible interior with seating.
- Rear cargo ramp.
- Emergency wing exit for evacuation drills.

For further information on this or any of their other innovative training solutions, contact Riklan on 1800 793 877 or to speak with Michael Nollas direct phone 0419 949 253.



## The jets are taking off!

**Qantas is pleased to announce that they will be introducing jet services on a number of Western Australian routes effective 29 March 2015. These changes aim to improve customer experience, increase efficiency and better match capacity with demand.**

Summary of changes:

- From 29 March, Qantas will operate three aircraft types between Perth and Kalgoorlie, the Boeing 737-800, the Boeing 717-200 (both of which already operate on the route) and the Fokker F-100.
- The Boeing 737-800 is a 168 seat aircraft with 12 business class seats and 156 economy class seats. It has a hot galley (ovens) and inflight entertainment.
- The Boeing 717-200 is a 125 seat all economy aircraft which also has hot galleys.

- The Fokker F-100 is a 100 seat, all economy jet aircraft with hot galleys which Qantas has not operated on the route consistently before. The aircrafts are operated by wholly owned Qantas subsidiary, Network Aviation.
- There are no changes to the number of QantasLink scheduled flights within Western Australia.

The key message is that the Bombardier Q-400 turboprop aircraft will be replaced by predominantly Fokker F-100 aircrafts. Key differences include a hot galley on the F-100 Vs, cold on the Q-400, three toilets on the F-100 Vs, one on the Q-400 and jet propulsion vs propeller. An important note to add is that despite the Network Aviation livery and uniforms, Qantas Frequent Flyers will enjoy all the usual benefits of any other Qantas (branded) Group aircraft.

These changes are part of their plan to ensure QantasLink remains Australia's leading regional carrier.





To help you receive the most benefits from your Chamber membership, we've got organised and prepared this calendar of KBCCI events for you. Not all events will be on the scheduled dates and some events will be added during the year. You will still receive an official invite for each event via email or post. However, if you would like confirmation of any event, contact Chamber staff on 9021 2466, or keep an eye on your emails and the bi-monthly newsletters to come.

UPCOMING KBCCI EVENTS

**FEBRUARY**

- 13th** Explore the Goldfields Community
- 18th** Business After Hours

**MARCH**

- 13th** Charity Golf Day
- 18th** Business After Hours

**APRIL**

- 15th** Business After Hours

**MAY**

- 20th** Business After Hours

**JUNE**

- 17th** Business After Hours

**JULY**

- 15th** Business After Hours

**AUGUST**

- 9th** Variety Race Day  
*(to be confirmed)*
- 22nd** Business After Hours
- 26th** Goldfields Business & Employee Awards

**SEPTEMBER**

- 16th** Business After Hours
- 20-27th** Race Round
- 30th** Meet the Candidates  
Local Govt. Election

**OCTOBER**

- 11th** Lorna Mitchell Spring Festival
- 21st** Business After Hours
- 28th** KBCCI AGM

**NOVEMBER**

- 6th** What's Down the Track Forum
- 18th** Business After Hours

**DECEMBER**

- 2nd** Business After Hours
- 3rd-5th** St Barbara's Festival  
*(to be confirmed)*

**Colour Legend**

- KBCCI Coordinated Events
- KBCCI Attended Events
- Public & School Holidays

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# 2015 Executive Committee



The Chamber held its annual general meeting on Wednesday 29th October 2014, with 50 people attending the event.

Lee Jacobsen gave an overview of the past year and said that she had really enjoyed her role as President.

There were 8 positions available on the Executive, seven for a two year term and one for a one year term. Those finishing in the top 7 received two year terms and the 8th person was elected for a one year term. As we received 13 nominations for 8 positions, a ballot was conducted to determine the new members of the Executive. All of the nominees were given the opportunity to provide members with a very brief profile.

After the formalities everyone enjoyed some refreshments and networked with their fellow members.



## Executive Committee Structure

### President

Lee Jacobsen - Owner, Telstra Business Centre

### Vice President

Janine Varley - Executive Assistant,  
MacPhersons Resources

### Deputy President

Jarrod Herring - Business Banking Executive, NAB

### Treasurer

Pat Leighton - Owner, Pat Leighton FCA

### Immediate Past President

David Nicholson - Owner, 3D Strategic Solutions

### Executive Members

Jessica Biddle - CFO, Eagle Petroleum  
Chris Devlin - Owner, O'Connor Fresh IGA  
Bill McKenzie - Owner, McKenzie & McKenzie  
Jillian Morrison - Manager, Acorn Human Resources  
Ron Mosby - Owner, Ron Mosby & Associates  
Peter Newland - Managing Director,  
Newland Associates  
Nicholas Parkinson-Bates - Manager,  
Rydges Resort & Spa Kalgoorlie  
Don Roper - Manager, Mono Pumps



## Introducing Jessica Biddle

Jessica has had seven years' service with Eagle Petroleum, having joined the company in its formative years as an accountant and has been instrumental in the establishment of the financial and administration systems that have been vital to the growth and ongoing success of the Eagle business. In recognition of her skills and dedicated contribution, Jessica was elevated to CFO and Director in 2010 by the then Equity Partners. She has extensive responsibilities in the management of 25+ employees, 10 retail locations networked around the Goldfields and Esperance regions and exciting new business development programs that will embrace new and emerging technologies. Jessica is being groomed to take on the role of Managing Director within the next three years.

Jessica holds a Bachelor of Business Degree, Double Major in Accounting and Finance from Edith Cowan University. She is passionate about the leveraging of technology to enhance business productivity and returns, the benefits of providing outstanding customer service and about the people with whom she works whether they are employees, suppliers or customers.

Over the last seven years Jessica has become a dedicated Kalgoorlie "ite", is a foundation member of the Golf Club, YMCA Squash enthusiast and an addicted Gym Class member at Inspired Life. Prior to her move to Kalgoorlie, she had two years' experience working at a private accounting practice in Perth and travelled extensively overseas where she developed a love of snow skiing which she escapes to whenever she can.



# We want to know what **YOU'RE** thinking

As a member driven organisation, your Chamber of Commerce wants to know what you're thinking, so we can stay relevant and improve your membership benefits.

*Here is a couple of ideas we have cooking for 2015...*

## WORKSHOPS & INFORMATION SESSIONS

What workshops and information sessions would benefit your businesses? Here at KBCCI we want to make sure we are providing the services **YOU** need as a local business.

Let us know what particular workshops or information sessions you would like to see offered in 2015, whether it be:

- Small business budgeting
- Social media and marketing
- Employee relations
- Occupational health and safety
- Strategic planning
- Something else?



## BUSINESS PROFILES

Simply fill in a short questionnaire and we will turn it into a Business Profile which will be a new part of our weekly member information email sent out on Tuesdays. Along with a supplied photo, we will include some fun questions, making it another way for members to get to know one another and hopefully become a great conversation starter at our networking events.

**If you have any suggestions or other feedback, please feel free to email [reception@kalgoorliecci.asn.au](mailto:reception@kalgoorliecci.asn.au) or phone (08) 9021 2466.**

## Introducing Jillian Morrison

Jillian Morrison is from Western Canada, where she completed her Bachelor in Business Administration with a Major in Human Resource Management and Leadership. It was her vision to be in the industry involving people.

She has lived in Kalgoorlie with her partner Mathew for the past 2.5 years. Her line of professional work as the Branch Manager at Acorn Human Resources has enabled her to apply her skills and passion to management and industry engagement.

While in Canada, Jillian was involved with many committees tied to her post-secondary education as well as being involved with local children's charity functions through past employment.

In Kalgoorlie-Boulder, Jillian is involved with many local sports clubs and has been on the KBCCI City and Regional Committee for the past year. She is a committee member of the new Goldfields Professionals Network, an organisation for professionals within the Goldfields, where like-minded individuals can come together and discuss their ambitions for community growth, personal development and expand on their shared interests.

She plans to be a part in creating an established population for the City of Kalgoorlie-Boulder that is non reliant on industry but instead sustainable by all business types and eager entrepreneurs. A town which can rely on the skills and resources we have and continue to develop a network to bring us all together.

## and Nicholas Parkinson-Bates

Nicholas is married with 2 children, Isabella who attends St Mary's and William who attends Goldfield Child Care Centre. Nicholas' wife, Amy is currently employed at the Goldfield Child Care.

Nicholas and his family moved to Kalgoorlie 6 months ago, to commence his position as the General Manager of the Rydges Kalgoorlie Resort and Spa. Nicholas is now is full swing in his role at Rydges and also sits on the tourism board here in Kalgoorlie, which compliments his diverse and internationally developed career in hospitality and tourism. With a Passion for building a positive working environment for staff and customers alike, the role at Rydges Kalgoorlie Resort and Spa has been the perfect platform to develop and strengthen these key focuses.

Nicholas' strengths predominantly are in operations, sales, and strong leadership acumen. In his past positions, Nicholas has been adaptable to change and thinking outside the square.

Nicholas very much enjoys working in his desired field and strives to provide excellent customer experience and has the drive to achieve results.

When Nicholas is not working or with his family, he spends his time behind a camera, on his motorbike, playing ice hockey, or scuba diving.

KALGOORLIE-BOULDER CHAMBER  
OF COMMERCE & INDUSTRY INC.



presents the

# service STAR OF THE MONTH

The Retail Committee of the Kalgoorlie-Boulder Chamber of Commerce would like **YOU** to get involved in this great initiative and

## Recognise local employees with outstanding customer service!

If you have received customer service that is worth recognition, simply go to the KBCCI website or text the employee's name and store to nominate them for "Service Star of the Month".

[www.kalgoorliecci.asn.au](http://www.kalgoorliecci.asn.au)

0408 246 025

When you nominate, you will go into the draw to win a \$30 voucher, donated by a Kalgoorlie-Boulder business.

The employee who receives the highest number of votes each month will win the Service Star of the Month Award, one vote per person, per month. This initiative runs from November 2014 - July 2015. The employee with the most votes over this period will win the Service Star of the Year Award which will be presented at the formal KBCCI Business & Employee Awards in August 2015.

For more information, please contact the Kalgoorlie-Boulder Chamber of Commerce on 9021 2466 or email [reception@kalgoorliecci.asn.au](mailto:reception@kalgoorliecci.asn.au)

KALGOORLIE-BOULDER CHAMBER  
OF COMMERCE & INDUSTRY INC.



# Charity GOLF Day

**Friday 13th March 2015**  
**Kalgoorlie Golf Course**

## Event Overview

Variety, The Children's Charity will be the recipient of all proceeds from the day. Whilst it is a charity event, it has a strong business focus, being an excellent opportunity to network with existing, new or potential clients on the exciting world class Kalgoorlie Golf Course.

A maximum of 22 teams of four will take part in an 18 hole, four ball ambrose competition with a shot gun start. Each team will be allocated two golf carts. Participants are provided with morning tea on arrival, on course food and beverages throughout the day and a presentation luncheon, providing strong networking opportunities to sponsors.

## Benefits of Sponsoring

- The opportunity to partner with KBCCI, a respected brand in the business community.
- Opportunity to reach a targeted audience through the promotional activities organised for the event.
- Target audience includes companies and organisations with a vested interest in the Goldfields, such as supply and service company management, mine management and small, medium and large size companies.

## Contact Us

To find out more, contact the Chamber on 9021 2466 or email [events@kalgoorliecci.asn.au](mailto:events@kalgoorliecci.asn.au)

## Hole and Team Sponsor

ONLY 17 available

**This package is valued at \$1,550 (inc GST)**

- Registration for a team of four to participate in the KBCCI Charity Golf Day tournament, an excellent opportunity to network with other Goldfields businesses.
- Prominent placement of your banners/signage at the sponsored hole.
- Sample product or promotional material to be included in the Player's Gift Packs (supplied by sponsor company).

## Team Sponsor

**This package is valued at \$1,050 (inc GST)**

- Registration for a team of four to participate in the KBCCI Charity Golf Day tournament, an excellent opportunity to network with other Goldfields businesses.
- Sample product or promotional material to be included in the Player's Gift Packs (supplied by sponsor company).

Proudly  
supported by



primegolf

All proceeds from this event will  
go to the KBCCI's Charity of the Year



1 Naming Sponsor	2	3
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**Explore**

the Goldfields  
**COMMUNITY**



# It's on again!

The Explore the Goldfields for 2015 is scheduled for Valentine's Day. Whilst you're out shopping - drop by Saint Barbara's Square and see what Kalgoorlie-Boulder has to offer you!

It's a great way to meet new people, get active and become involved and best of all, it's FREE!

If you are involved with a community group or sporting organisation and would like to display at the Expo, please contact the Chamber on 9021 2466 or email Jess at [events@kalgoorliecci.asn.au](mailto:events@kalgoorliecci.asn.au)